



interact Hospitality

Swissôtel The Stamford, Singapore

Streamline operations and improve guest services

Transform your property with connected lighting and software applications.

Find out more about Interact Hospitality
www.interact-lighting.com/hospitality

Create the right environment for guests and employees

Interact Hospitality streamlines operations, improves staff efficiency, and enhances guest services.

Interact Hospitality delivers real-time operational transparency across your entire property. Connected LED lighting delivers energy-efficient, mood-enhancing lighting everywhere—from the lobby to the restaurants, ballrooms, and guest rooms. Interact Hospitality software integrates with HVAC, room booking, and other systems via one intuitive dashboard, enhancing guest experiences and streamlining staff efficiency.



Scene management

Dynamic architectural lighting can make your hotel a standout landmark, encouraging guests to share images on social media to help build your brand. Easily change the façade lighting to promote events or celebrations to further differentiate your business. Enhance the in-room guest experience with pre-set lighting scenes to relax or read. Make ballrooms and other hospitality areas multipurpose through flexible, easy-to-change lighting scenes that maximize your profit.



Bio-adaptive lighting

Good lighting is essential to well-being. Scientifically validated bio-adaptive lighting recipes can transform your guests' stay and enhance their comfort by simulating natural wake-up experiences and minimizing sleep disruption with low-level illumination for those middle-of-the-night trips to the bathroom.



Energy optimization

In some climates, HVAC can account for over half of a hotel's energy consumption. Linking check-in/check-out information and data from smart occupancy sensors helps to optimize energy usage in guest rooms by turning down systems when rooms are unoccupied. You can keep rooms just the way your guests want them while maximizing energy savings.



Interact Hospitality dashboard

Optimize staff efficiencies and empower your management team to work more effectively with complete visibility of hotel operations. Receive a comprehensive, real-time view of the status of all guest rooms on laundry requests and temperature, requests in the business center, and more.



Interact Hospitality APIs

Interact Hospitality's open API enables integration with a variety of hotel systems, making real-time data available for everything from housekeeping to engineering and helping to enhance the efficiency of hotel operations.



Environmental monitoring

Sensors embedded in the room control system monitor the guest room environment and share information via the Interact Hospitality dashboard. The Interact Hospitality dashboard can show instantly if rooms become overheated, undercooled, or exceed humidity targets. Turn the HVAC off automatically if a guest opens the balcony door or window in their room.

Enhancing guest experiences and improving hotel operations

Swissôtel The Stamford, Singapore

The vision

Swissôtel, part of the Accor group, is firmly committed to delivering an outstanding guest experience and meeting sustainability goals. In Swissôtel The Stamford, a 1,261-room five-star hotel in Singapore, they needed a system that would help improve staff efficiency and seamlessly integrate with other automated hospitality systems such as HVAC and Oracle Opera.

The solution

The superior guest experience begins upon arrival at the front desk. When guests check in, the air conditioning will be set at an optimum temperature. Sensors in the room detect when guests have arrived, and the lights will turn on. The automated communication between systems maximizes energy efficiency and improves the guest experience, while helping Swissôtel meet sustainability goals.

The Interact Hospitality dashboard allows staff to see real-time guest requests, ensuring quick response and turnaround times, helping to improve productivity and service levels. The system also reduces unnecessary work for staff while minimizing guest disruption.



“Interact Hospitality has helped us strengthen our brand pillar of enhancing employee satisfaction, which has in turn enhanced guest satisfaction.”

Katya Herting, Hotel Manager, Swissôtel The Stamford

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